

Date: May 11, 2004

Ref: L/2004/221

Amman, Jordan

To Whom it May Concern

In reference to EMS Feasibility Study conducted by Pro Group Consulting and funded by NAFES, we are pleased to offer this recommendation letter to express our pleasure with the quality of service provided. Through out the project, Pro Group team showed great efforts and professionalism and offered us an invaluable study that will assist us in our future growth plan. We sincerely appreciate Pro Group Consulting timely and presentable approach and delivery, we look forward to working with them again in the future

We would have no hesitation whatsoever in recommending their service to other growth oriented organization.

Yours Faithfully,



Nedal Zatari

General Manager

Certified Energy Manager (CEM)